



## **ZOOBIFICATION-LIMITED CREDIT WARRANTY**

### **1. Nature of Service**

Zoobification™ is a roof-life extension and maintenance service intended to improve the condition and performance of qualifying asphalt shingle roofs. Zoobification™ is not a roof replacement, does not guarantee avoidance of future roof replacement, and does not extend or replace any manufacturer's warranty on roofing materials.

### **2. Credit Toward Future Roof Replacement**

If a complete roof replacement becomes necessary after Zoobification™, Zooby Neighborhood Services, Inc. ("Zooby") will apply a credit toward the cost of a full roof replacement performed and completed by Zooby, subject to the following terms:

#### **1. Within Twelve (12) Months**

If a complete roof replacement is required within twelve (12) months of the Zoobification™ service date, one hundred percent (100%) of the Zoobification™ purchase price shall be credited toward the replacement.

#### **2. After Twelve (12) Months**

After twelve (12) months, the credit shall be prorated evenly over a six (6) year period beginning on the original Zoobification™ service date.

#### **3. Application of Credit**

The credit shall be applied as a dollar-for-dollar reduction to Zooby's contract price for a complete roof replacement. The credit has no cash value, is not refundable, and may not be applied to partial replacements, repairs, maintenance services, or work performed by others.

#### **4. Replacement Determination**

The determination of whether a complete roof replacement is required shall be made solely by Zooby, in its reasonable professional judgment, based on inspection and evaluation of the roof.

### **3. Eligibility and Scope**

1. This warranty applies only to the original purchaser of Zoobification™ and the specific residential property where Zoobification™ was performed.
2. This warranty is non-transferable and does not survive a sale, transfer, or conveyance of the property.
3. The credit applies only to complete roof replacement services quoted and performed by Zooby.
4. A complete roof replacement estimate will be provided alongside any Zoobification™ estimate to allow informed decision-making.



#### **4. Voiding of Warranty**

This Limited Credit Warranty shall be void if, after Zoobification™, any of the following occur without Zooby's prior written consent:

1. Any repairs, alterations, or modifications to the roof performed by a third party;
2. Installation of additional rooftop equipment or penetrations, including but not limited to solar panels, satellite dishes, antennas, or HVAC components;
3. Failure to reasonably maintain the roof in accordance with ordinary residential maintenance standards; or
4. Damage caused by misuse, neglect, fire, impact, hail, wind, storms, acts of God, or other conditions beyond Zooby's control.

#### **5. Exclusions and Limitations**

This warranty does not cover or apply to:

- Normal wear and tear;
- Structural issues, decking failure, framing deficiencies, or underlying building defects;
- Leaks or failures unrelated to the shingles are treated as part of Zoobification™;
- Pre-existing conditions not reasonably observable at the time of inspection; or
- Roofs that Zooby determines are unsuitable for Zoobification™, but which are treated at the customer's insistence.

#### **6. Disclaimer of Other Warranties**

TO THE MAXIMUM EXTENT PERMITTED BY TEXAS LAW, THIS LIMITED CREDIT WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY ZOOPY IN CONNECTION WITH ZOOBIFICATION™. ZOOPY EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

#### **7. Governing Law and Venue**

This warranty shall be governed by and construed in accordance with the laws of the State of Texas, without regard to conflict-of-law principles. Venue for any dispute arising out of or relating to this warranty shall lie exclusively in the county in Texas where the serviced property is located.

#### **8. Limitation of Liability**

In no event shall Zooby's total liability arising out of or relating to Zoobification™ or this warranty exceed the original Zoobification™ purchase price, except for the application of the credit expressly described herein.